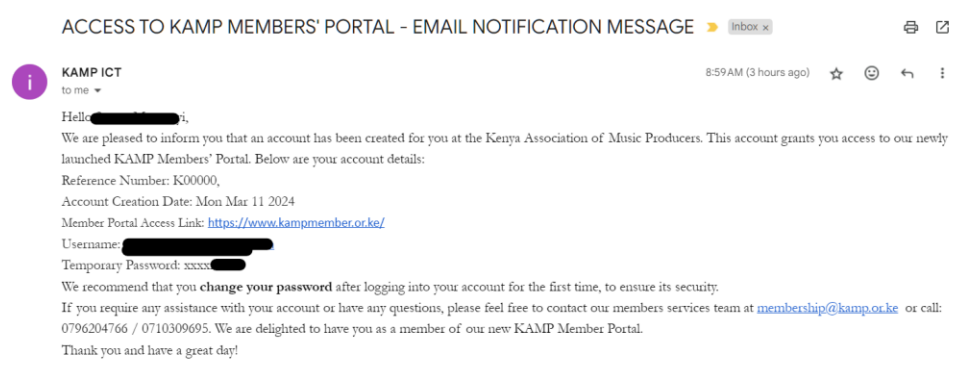


## KAMP MEMBERSHIP PORTAL. FREQUENTLY ASKED QUESTIONS:

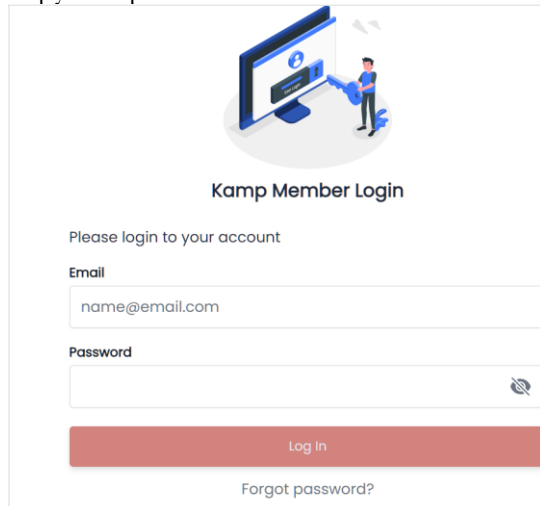
### 1. How do I access the new KAMP members' portal?

You will receive an email notification titled "ACCESS TO KAMP MEMBERS' PORTAL - EMAIL NOTIFICATION MESSAGE" at the email address provided during your KAMP membership registration. Simply click on the link provided in the email to access the portal.



### 2. What are the login credentials for the members' portal?

Your username and password will be sent to the email address provided at KAMP. Please copy and paste these credentials into the login page.



The image shows a screenshot of the "Kamp Member Login" page. It features a header with an illustration of a person at a computer. Below the header, there is a form with the following fields: "Email" (containing "name@email.com") and "Password" (with a toggle for visibility). A "Log In" button is located below the password field, and a "Forgot password?" link is positioned below the button.

### 3. I forgot my password. How can I reset it?

If you forget your password, click on the "forgot password" button on the login page. Enter your registered email address and click submit. You will receive a password reset link via email. Follow the instructions in the email to reset your password.



### Forgot your password?

Enter your registration Email Address and we will send you a password reset link.

Email

name@email.com

Submit

Already have an account? [Log In](#)

#### 4. How can I update my personal information on the members' portal?

After logging in, navigate to the "account" section on the left side panel. Here, you can view and update your personal information. Simply click on the information you wish to edit, make the necessary changes, and click the "update" button at the bottom of the page.

KAMP

ISNI pending

Registration Type: person

Membership Number: K00011

Pseudo Name: [Empty]

Role(s):  Composer,  Producer,  Lyricist,  Music Publisher

Physical Address: Jumulia Place I, Lenana Road, Nairobi

Update Profile

#### 5. How can I update my sound recording information?

Once logged in, go to the "sound recordings" section on the left side panel. Here, you will find all the music you have submitted to KAMP. To add new music, click on the "ADD SOUND RECORDING" button and follow the prompts to add the new song.

KAMP

ISNI pending

Sound Recordings

Add Sound Recording

Artist Name	Title	Publication Date	Country Of First Publication	Genre	Recording Studio	Country Of Recording	Duration (HH:MM:SS)
[Redacted]	[Redacted]	06/15/2021	Kenya	Local	Not Provided	Kenya	00:04:00
[Redacted]	[Redacted]	06/29/2022	Kenya	Local	Not Provided	Kenya	00:04:00
[Redacted]	[Redacted]	11/09/2020	Kenya	Local	Not Provided	Kenya	00:04:00

#### 6. How do I get my updated music approved on the portal? Once the admin receives the updated music, it will be approved and reflected on the portal.

**7. How can I share my sound recording?**

To share your sound recording, you have several options:

- Upload the .MP3 files to your email drive and share the link with [membership@kamp.or.ke](mailto:membership@kamp.or.ke).
- Submit the physical .Mp3 files to our offices.

**If you need further assistance or have any questions, including MISPELT works on your account, please contact our member services team at [membership@kamp.or.ke](mailto:membership@kamp.or.ke) or call: 0796204766 / 0710309695. We are excited to welcome you as a member of our new KAMP Member Portal.**